CMS CHANGE MANAGEMENT REQUEST TEMPLATE

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| Change Management Information | | | |
| Client Name:\* | ADECO | | |
| Change Request Title:\* | C#2319 - Proformas - 0005-89385619 | | |
| Service Request No:\* | C#2319 | | |
| Submitted by:\* | Gallucci, Pablo Nicolás - IT Arg | Submission Date: \*  (MM-DD-YYYY) | 2021-01-12 |
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| Change Description and Impact Analysis | | | |
| Proposed Change:\* | C#2319 - Proformas - 0005-89385619 | | |
| References for Change:\* | C#2319 - Proformas - 0005-89385619 | | |
| Change Type:\* | Scheduled | | |
| Justification Description:\* | C#2319 - Proformas - 0005-89385619 | | |
| Impact Statement: (Identify Services and applications that will be impacted):\* | PADAGI | | |
| Outage Required:  (Yes/No)\* | NO | | |
| Outage Duration\* |  | | |
| If Yes, has a scheduled downtime been completed in Nagios? \* | Choose an item. | | |
| Assigned Resource/Team |  | | |

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| Testing Strategy\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
| Tested in CRP1 instance ( testing ) | | | | |
| Action or Task | Staff Name  (CMS/Other) | Date and  Time of Task | Duration of Task | Expected Results |
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| Non-PROD Environment / Server: | CRP3 | Approved by: | Lucrecia Paats | |
| Who tested the proposed change(s) \* | Lucrecia Paats | | | |
| Back out plan and duration time to execute the plan: \* |  | | | |
| Back out plan tested  (if needed)? |  | | | |
| Security Review Needed: (yes/no) \* | Choose an item. | Approved by: |  | |
| *If yes, forward to Security Lead (*[secops@itconvergence.com](mailto:secops@itconvergence.com)*) for review.* | | | | |

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| Production Implementation\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (hostname, server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
| Execute this script:  UPDATE xx\_po\_asocia\_remitos xpar  SET clave\_nro = '5005-' || SUBSTR(clave\_nro,6,8),  clave\_id = 1000000 + clave\_id  WHERE xpar.tipo\_documento = 'TCG'  AND xpar.clave\_nro IN  ('0005-89385619' );    COMMIT; ( Si se modificaron menos de 10 Registros)  UPDATE apps.xx\_tcg\_cartas\_porte\_all  SET provisionado\_flag = 'N',  provisionar\_flete\_flag = 'N'  WHERE numero\_carta\_porte IN  ('0005-89385619'  ):  COMMIT; ( Si se modifico 1 Registro) | | | | |
| Action or Task | CMS Staff Name | Scheduled Date and  Time of Task | Duration of Task | Expected Results |
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| Scheduled Implementation Date & Time:  (MM-DD-YYYY) \* | 2021-01-08 | Duration of activity: | | 15 min |
| PROD Server Outage (Yes/No): \* | No | Restart of Host (Yes/No): | | No |
| Change Review Plan \*  (if appropriate): |  | | | |
| ITC Manager / Supervisor Approver: \* |  | | | |

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| Customer Approval Hierarchies | |  |
|  | Primary Contact | Primary Email Address |
| Server Setup, Outages, and Issues | **Lucas Carazzo** | lcarazzo[@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Database Setup, Outages, and Issues | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Application Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Functional Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Development Setup, Implementation, and Changes | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Network Outages | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Other (Not Previously Defined) | **Lucas Carazzo** | lcarazzo@adecoagro.com |